



ACCOUNT NUMBER 0043 4233 9926 6
SERVICE FOR
GRACE HICKS
10975 LOPEZ RIDGE WAY
SAN DIEGO, CA 92121

DATE MAILED Mar 28, 2022
sdge.com

Page 1 of 8

SDG&E's mobile app makes it easier to pay your bill, track energy use and report outages. Sign in with fingerprint or face recognition! Download from the App Store or Google Play.

Net Energy Metering Annual True-Up Bill

Your account has been settled and all applicable generation credits have been applied. Your Net Energy Metering True-Up Statement is enclosed. Please pay the amount due, if applicable, which is provided on this bill by the due date indicated. If you have any questions, please email at info@sdge.com or call 1-800-411-7343.

Financial assistance to help eligible low income customers reduce outstanding account balances is available through SDG&E's new Arrearage Management Payment (AMP) plan. To see if you qualify and for Terms & Conditions, visit www.sdge.com/AMP or call us at 1-800-411-7343.

Account Summary

Previous Balance	-\$92.73
Payment Received	-.00
Credit Balance	- \$92.73
Current Charges	+ 28.45
Total Amount Due	-\$64.28

Summary of Current Charges

(See page 2 for details)

	Billing Period	Usage	Amount(\$)
Electric	Feb 24, 2022 - Mar 24, 2022	-294 kWh	28.45
Total Charges this Month			\$28.45

Regulatory Notices

- All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)



Save Paper &
Postage
PAY ONLINE
sdge.com

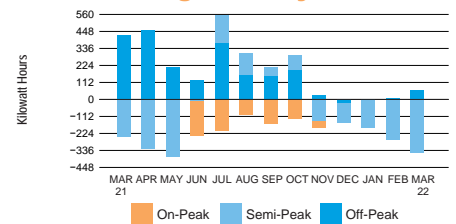
ACCOUNT NUMBER
0043 4233 9926 6


SERVICE ADDRESS: 10975 LOPEZ RIDGE WAY SD 92121

GRACE HICKS
WILLIAM HICKS
10975 LOPEZ RIDGE WAY
SAN DIEGO, CA 92121-4165

No payment is due.
Your account has a credit balance of
\$64.28

Electric Usage History (Total kWh used)



	-294 kWh used
-10.1	Daily avg kWh
-8.6	Daily avg kWh last month
264.2% ↓	Change in daily avg kWh from last year
18.3% ↑	Change in daily avg kWh from last month
8.4	Max monthly demand
12.3	Max annual demand
29 ↻	Days in billing cycle

No payment is due.
Your account has a credit balance of
\$64.28

SAN DIEGO GAS & ELECTRIC
PO BOX 25111
SANTA ANA CA 92799-5111

6 2 400004342339926000000927300000000000

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Detail of Current Charges

Electric Service

Rate: Time of Use - DRSES-G-Residential Climate Zone: Coastal
Baseline Allowance: 267 kWh
Billing Period: 2/24/22 - 3/24/22 Total Days: 29
Meter Number: 05463040 (Next scheduled read date Mar 24, 2022) Cycle: 15
Meter Constant: 1.000 Billing Voltage Level: Secondary
Circuit: 0960 Block: 61
Total Usage: -294 (Usage based on interval data)

ELECTRIC CHARGES

				Amount(\$)
Electricity Delivery (Details below)		-294 kWh		
WINTER USAGE	Semi-Peak	Off-Peak		
kWh used	-353	59		
Rate/kWh	\$.00000	\$.23598		
Charge	\$.00	+ \$13.92	=	13.92
Wildfire Fund Charge		59 kWh x \$.00652		.38
Electricity Generation (Details below)		-294 kWh		
WINTER USAGE	Winter Semi-Peak	Winter Off-Peak		
kWh used	-353	59		
Rate/kWh	\$.00000	\$.28933		
Charge	\$.00	+ \$17.07	=	17.07
Applied Generation Credit				-31.37
Minimum Charge Adjustment				52.25
Excess Generation Payment		-442 kWh x \$.05091		-22.50
Total Electric Charges				\$29.75
(Continued on next page)				

Important Phone Numbers



1-800-411-SDGE (7343) English
1-800-311-SDGE (7343) Español
1-877-889-SDGE (7343) TTY

M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, 7 days a week. 1-800-611-7343

To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. 8-1-1

To make a payment using your credit or debit card via a third party vendor, call. 1-800-386-0067

Payment Options \$ Please visit sdge.com/pay-my-bill for more ways to pay your bill.



Online Bill Pay:

Register to make a secure payment now or schedule your payment at sdge.com/myaccount.



Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/pay-my-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



Mobile:

SDGE's no-cost app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapp to download.



In Person:

To find the nearest location and hours of operation, visit sdge.com/locations.



Need help paying your bill?

For payment options or to make payment arrangements, visit sdge.com/assistance or call 1-800-411-7343.



By Mail:

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDGE, PO Box 25111, Santa Ana, CA 92799-5111.



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Detail of Current Charges - Continued

TAXES & FEES ON ELECTRIC CHARGES

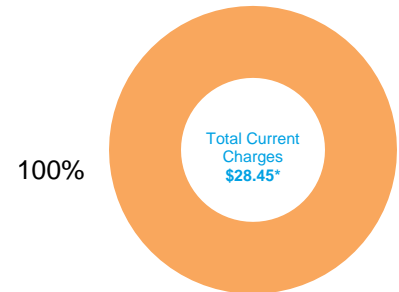
		Amount(\$)
City of San Diego Franchise Fee Differential	135.2 x 5.78%	7.81
Franchise Fees on Electric Energy Supplied by Others	.38 x 6.88%	.03
State Surcharge Tax	59 kWh x \$.000300	.02
State Regulatory Fee	59 kWh x \$.001300	.08
Applied Generation Credit		-9.24

Total Taxes & Fees on Electric Charges **-\$1.30**

Total Electric Service **\$28.45**



Total Current Charges **\$28.45**

Breakdown of Current Charges



*Credits are not shown on the chart

The total current charges include the following components. Definitions for these terms are shown on page 8 of your bill.

 Electric Charges	
Distribution	\$52.25
 Other Charges & Credits (Electric)	
Other	-\$1.30
Excess Generation Payment	-\$22.50
Total Current Charges	\$28.45

\$1.66 of your Electricity Generation Charge is your bundled PCIA charge.



Your Electricity Dashboard

Highest Usage Hour



Highest Usage Hour (Demand) this month:

8.4 kW on March 6, 2022 from 4:00pm to 5:00pm

Demand is the highest amount of electricity used at a given point in time.

Time of Use - Electricity

Winter	kWh
Semi-Peak	-353
Off-Peak	59
Total	-294

TOU Period – Weekdays	Summer June 1 - October 31	Winter November 1 - May 31
On-Peak	11 a.m. - 6 p.m.	
Semi-Peak	6 a.m. - 11 a.m.; 6 p.m. - 10 p.m.	6 a.m. - 6 p.m.
Off-Peak	10 p.m. - 6 a.m.	6 p.m. - 6 a.m.

TOU Period – Weekends and Holidays	Summer June 1 - October 31	Winter November 1 - May 31
Off-Peak	All hours weekends and holidays	All hours weekends and holidays



Net Energy Metering Summary

Current Rate: Time of Use - DRSES-G-Residential **Start Date:** 03/24/2021 **System Size:** 4.99 kW
Meter Number: 05463040 **True-Up Date:** 03/24/2022 **Version:** 1.0

Bill Date	On-Pk kWh	Semi-Pk kWh	Off-Pk kWh	Total kWh	NEM Charges	Applied Credits	Remaining Credits	Cumulative Balance
04/23/2021	0	-325	457	132	160.10	(116.39)	-	43.71
05/24/2021	0	-381	216	-165	75.67	(119.38)	(17.05)	-
06/23/2021	-235	-7	125	-117	83.33	(83.33)	(96.95)	-
07/23/2021	-210	181	373	344	233.34	(218.49)	-	14.85
08/23/2021	-101	142	161	202	137.68	(58.46)	-	94.07
09/22/2021	-164	61	154	51	88.39	(94.92)	-	87.54
10/22/2021	-130	99	192	161	123.49	(75.24)	-	135.79
11/22/2021	-45	-143	26	-162	14.88	(90.57)	-	60.10
12/22/2021	0	-135	-21	-156	-	(60.10)	(2.67)	-
01/24/2022	0	-186	5	-181	6.04	(6.04)	(104.14)	-
02/23/2022	0	-265	8	-257	5.63	(5.63)	(249.17)	-
03/24/2022	0	-353	59	-294	40.61	(40.61)	(415.07)	-
YTD Totals	-885	-1,312	1,755	-442	969.16	(969.16)		
<hr/>								
YTD Net Metering Charges/Credits			\$	-				
California Climate Credit			\$	(69.20)				
Non-Bypassable Charges			\$	(5.30)				
Minimum Charge Adjustment			\$	116.56				
Excess Generation Payment			\$	(22.50)				
Subtotal			\$	19.56				
Electric Meter Charges and Payments			\$	(83.84)				
Current Account Balance			\$	(64.28)				
<hr/>								
Payment Required This Month:			No					

Understanding Your Net Metering Summary

Start Date: Net Energy Metering (NEM) is applied to your electric account over a 12-month billing period. Each 12-month period is referred to as a "Relevant Period". It is also referred to as your "True-Up" or "Settlement Period". The start date reflects the start of your current period.

True-Up Date: The date your current period ends. This date, also known as your NEM anniversary or settlement date, is when SDG&E will reconcile your account and automatically reset your account for a new period.

Total kWh: The net kWh for each billing period.

Event kWh: The net kWh used during the event period corresponding to your rate. The kWh identified during the event period will be used to calculate any event-related charges or credits.

NEM Charges: Represents the charges associated with the net kWh purchased from SDG&E during the billing period.

Discounts: Any discount or California Climate Credit received in a given month.

Applied Credits: Any generation credits that have been applied to your account. Generation credits are used to offset outstanding net metering charges.

Remaining Credits: The amount of credits associated with the billing periods when you were a net over-generator. This amount will be applied to your Net Metering balance to offset outstanding net metering charges. You can see when your credits were applied under the "Applied Credits" section.

Cumulative Balance: Represents the running total of your NEM charges and any applied credits. It is important to note, that this does not include any remaining credits, which have not yet been applied to your account.

YTD Net Metering Charges/Credits: The running total of the net metering charges and credits for the current "Relevant Period". This amount reflects your total net energy metering charges/credits and the total applied generation credits (NEM Charges + Applied Credits).

California Climate Credit: Represents the YTD California Climate Credit.

Minimum Charge Adjustment: The running total of any applicable minimum charges for the current "Relevant Period". If you are a net generator for the year, these basic service fees and any applicable taxes will represent all you have to pay.

Excess Generation Payment: Represents any excess generation payments at the time of your True-Up.

Additional Charges/Payments: The running total of any additional charges or payments that you have incurred or made during this "Relevant Period".

Current Account Balance: Represents your current net metering account balance.

Payment Required: Indicates whether or not a payment is required this month.

Please Note:

Credits are calculated based upon current rates in tariffs.

Beginning in 2011, any excess generation remaining at True-Up will be credited in accordance with Assembly Bill 920.



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At the time of your annual True-Up, applicable excess generation is displayed as a negative in the YTD Totals for the total kWh.
If your Total kWh does not reflect a negative number at your True-Up, then you do not qualify for a payment.



Definitions

Baseline Allowance - A quantity of electricity or gas allocated by the CPUC for residential customers based on a percentage of average residential consumption and varying based on type of space heating, type of water heating, season, climatic zone and number of days in the billing period.

California Climate Credit - The state charges fees to reduce carbon pollution and increase the use of cleaner energy. These fees are returned to you as a credit. Households receive the electric credit twice a year and gas credit once a year. Small businesses receive the electric credit monthly. Visit EnergyUpgradeCA.org/credit to learn more.

City of San Diego Franchise Fee Differential - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

Franchise Fees for Electric Energy Supplied by Others - This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

Power Charge Indifference Adjustment (PCIA) - The PCIA is a charge to ensure that both SDG&E customers and those who have left SDG&E service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by SDG&E on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources.

Reliability Services (RS) - The Independent System Operator

is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with this are passed on to SDG&E customers.

State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

Total Rate Adjustment Component (TRAC) - This legislated charge is a conservation incentive. Customers with usage of less than 130% of baseline receive a subsidy credit. Customers with usage over 130% of baseline make up the difference and cover the cost of the subsidy.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

Wildfire Fund Charge - The Wildfire Fund Charge is mandated by the CPUC to repay costs associated with wildfire damage after July 12, 2019.

SDG&E Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at www.sdge.com. Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 19 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of this notice. Employees, including multilingual staff, are

available to assist with payment arrangements

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills / Service Complaints - If you believe there is an error on your bill or have a question about your service, please call SDG&E customer support at 1-800-411-SDGE (7343). If you are not satisfied with SDG&E's response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints/. Billing and service complaints are handled by the CPUC's Consumer Affairs Branch (CAB), 505 Van Ness Ave, Room 2003, San Francisco, CA 94102, phone: 1-800-649-7570.

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

California Relay Service Phone Numbers:

Type of Call	Toll-Free Number
TTY/VCO/HCO to Voice	1-800-735-2929 English 1-800-855-3000 Spanish
Voice to TTY/VCO/HCO	1-800-735-2922 English 1-800-855-3000 Spanish
Speech to Speech	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

Re-Establishment of Credit / Deposit - If you pay your SDG&E bill after the expiration date of a past due notice, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).

